

FIG. 1 (PRIOR ART)

2/34

200

208

P

\$3.35 US POSTAGE
PRIORITY MAIL
* SAMPLE *
PALO ALTO CA 94301

204

206

endicia.com 071V00500588

USPS PRIORITY MAIL®

212 JOHN DOE
ACME WIDGET COMPANY
347 MAIN STREET
PALO ALTO, CA 94301-1041

endicia™

SHIP ENVELOPE MANAGER SOFTWARE 214
TO: 247 HIGH ST
PALO ALTO, CA 94301-1041
216

e/USPS DELIVERY CONFIRM

220 218

222 0190 5213 3070 2211 5878

POSTAL USE ONLY

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IS ENCLOSED
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FIG. 2

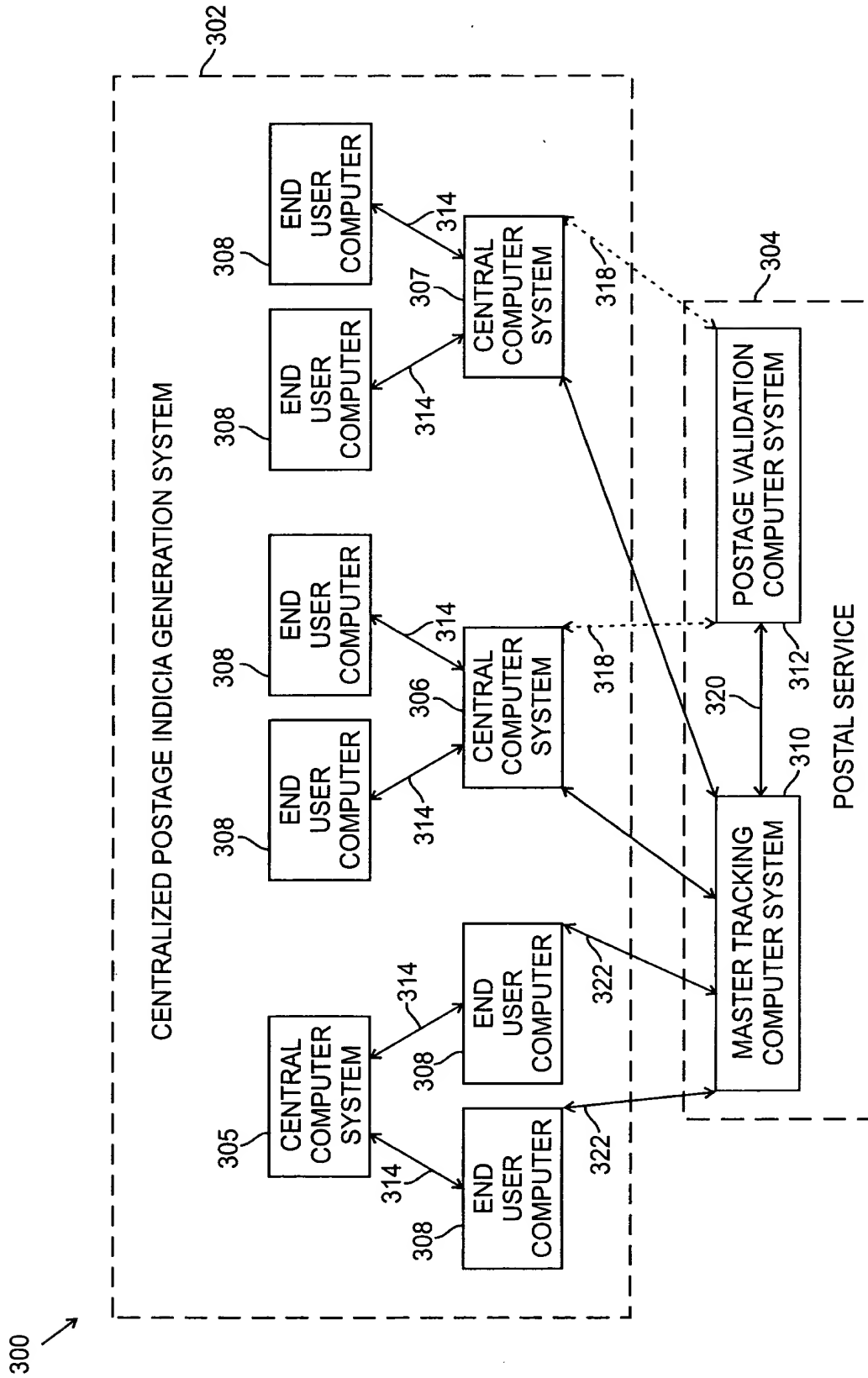


FIG. 3

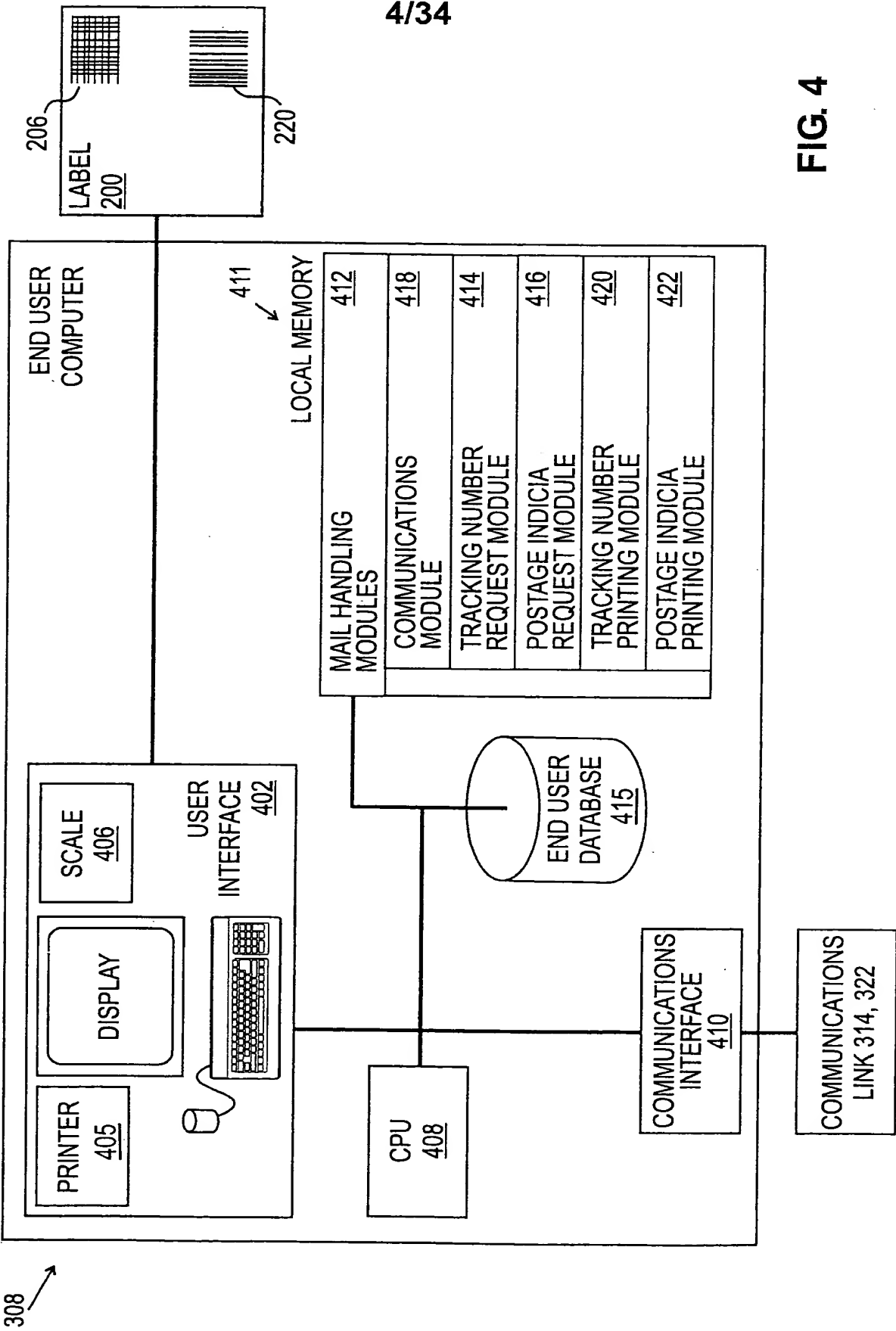


FIG. 4

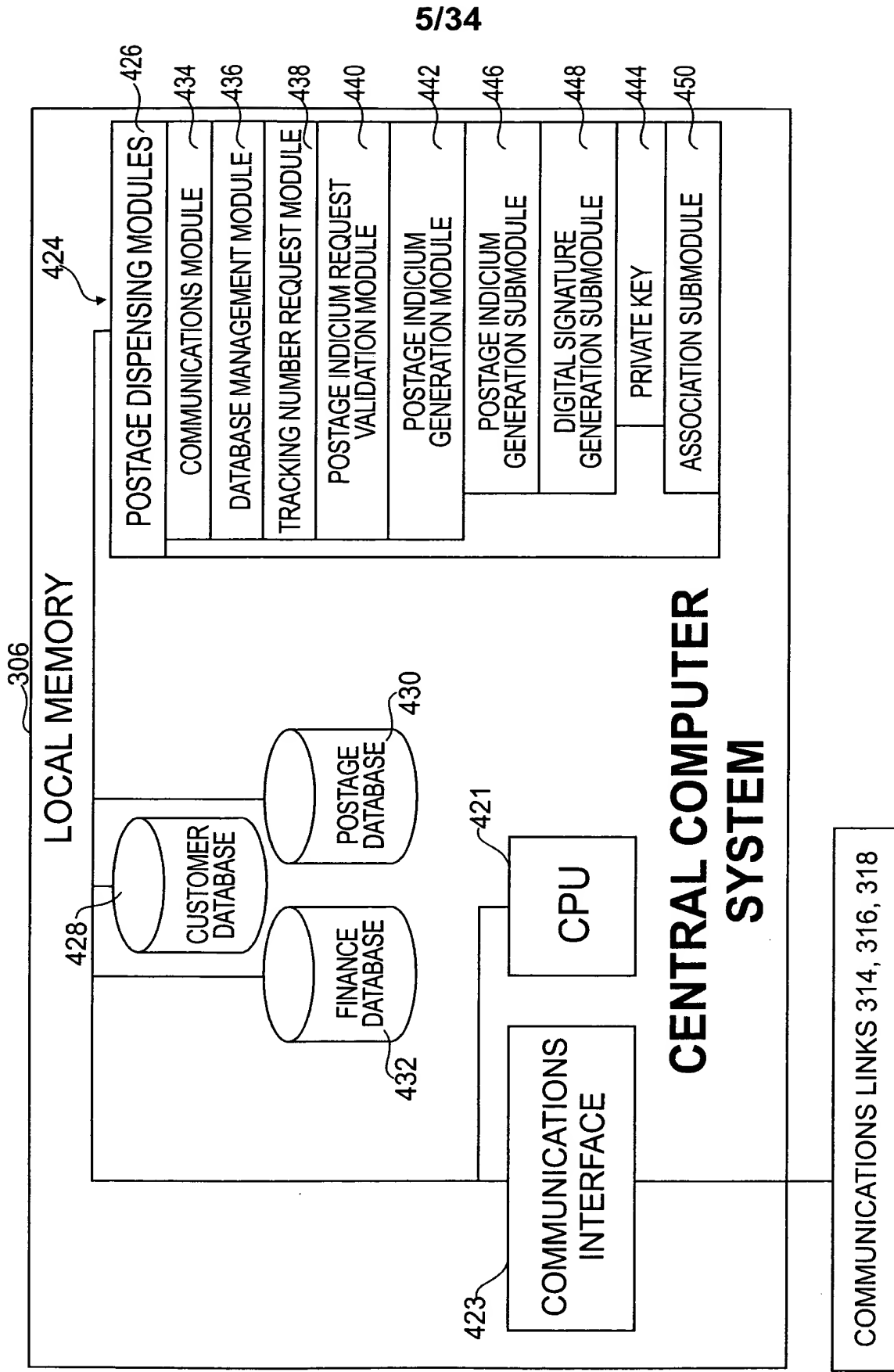


FIG. 5

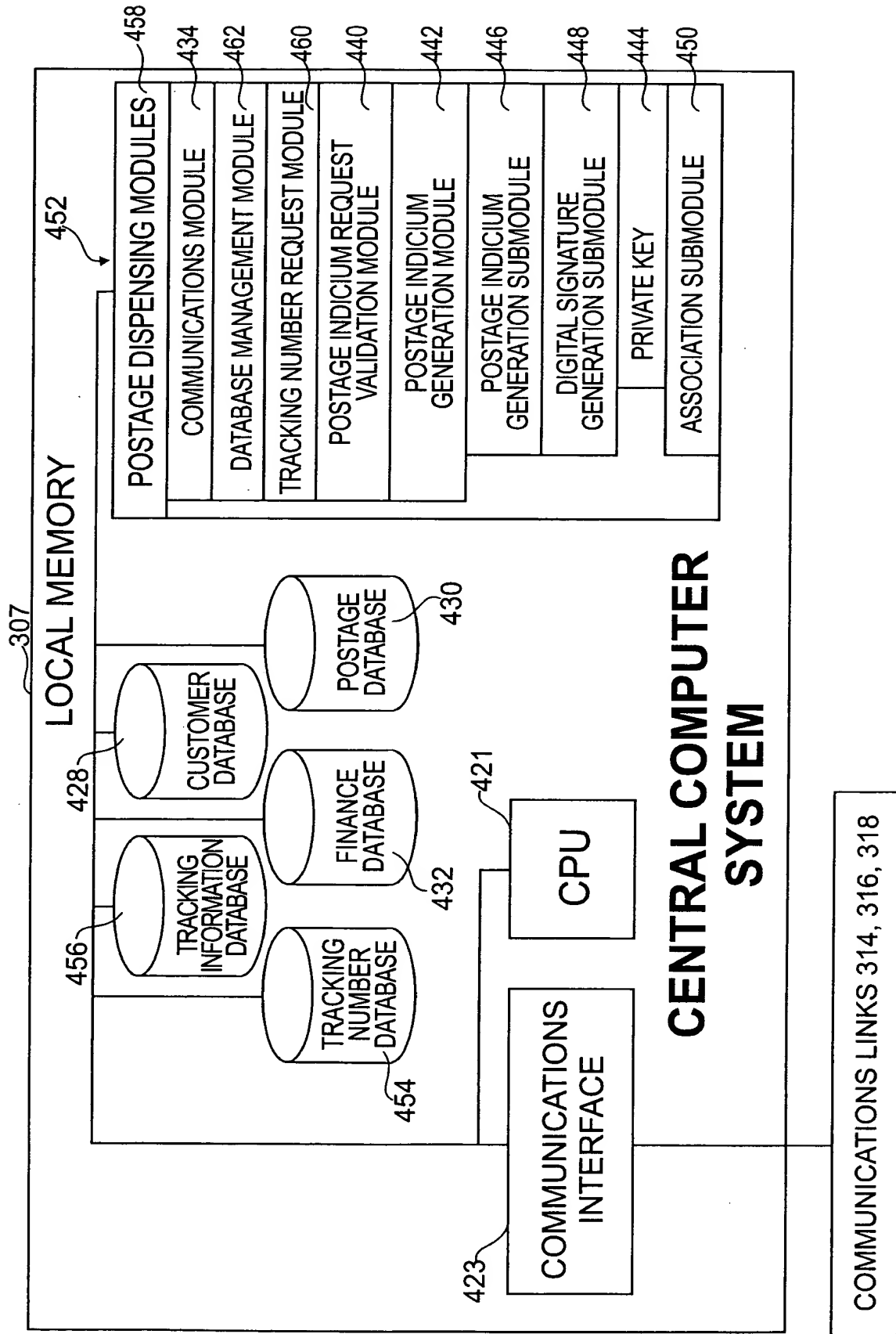
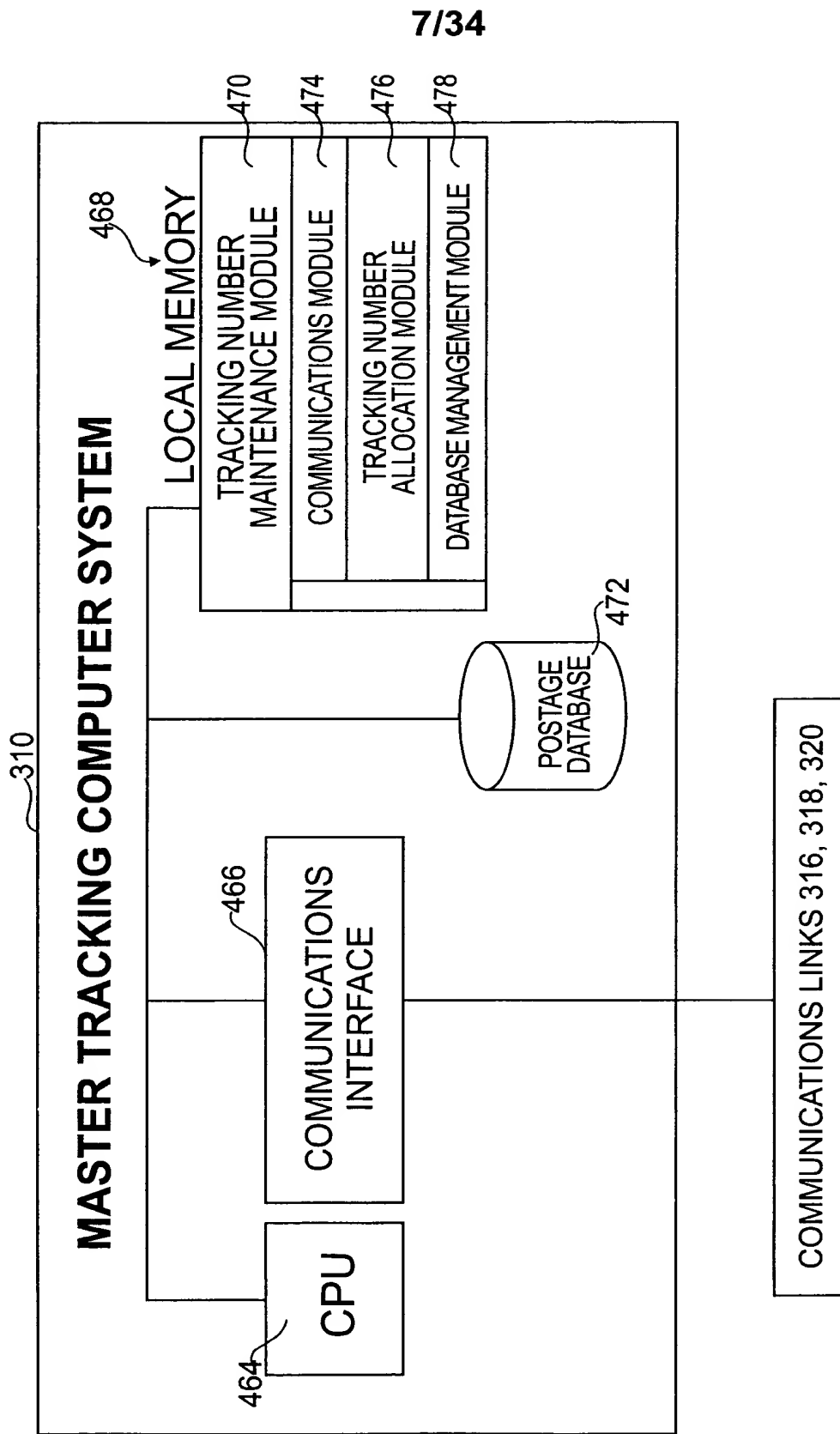


FIG. 6



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FIG. 7

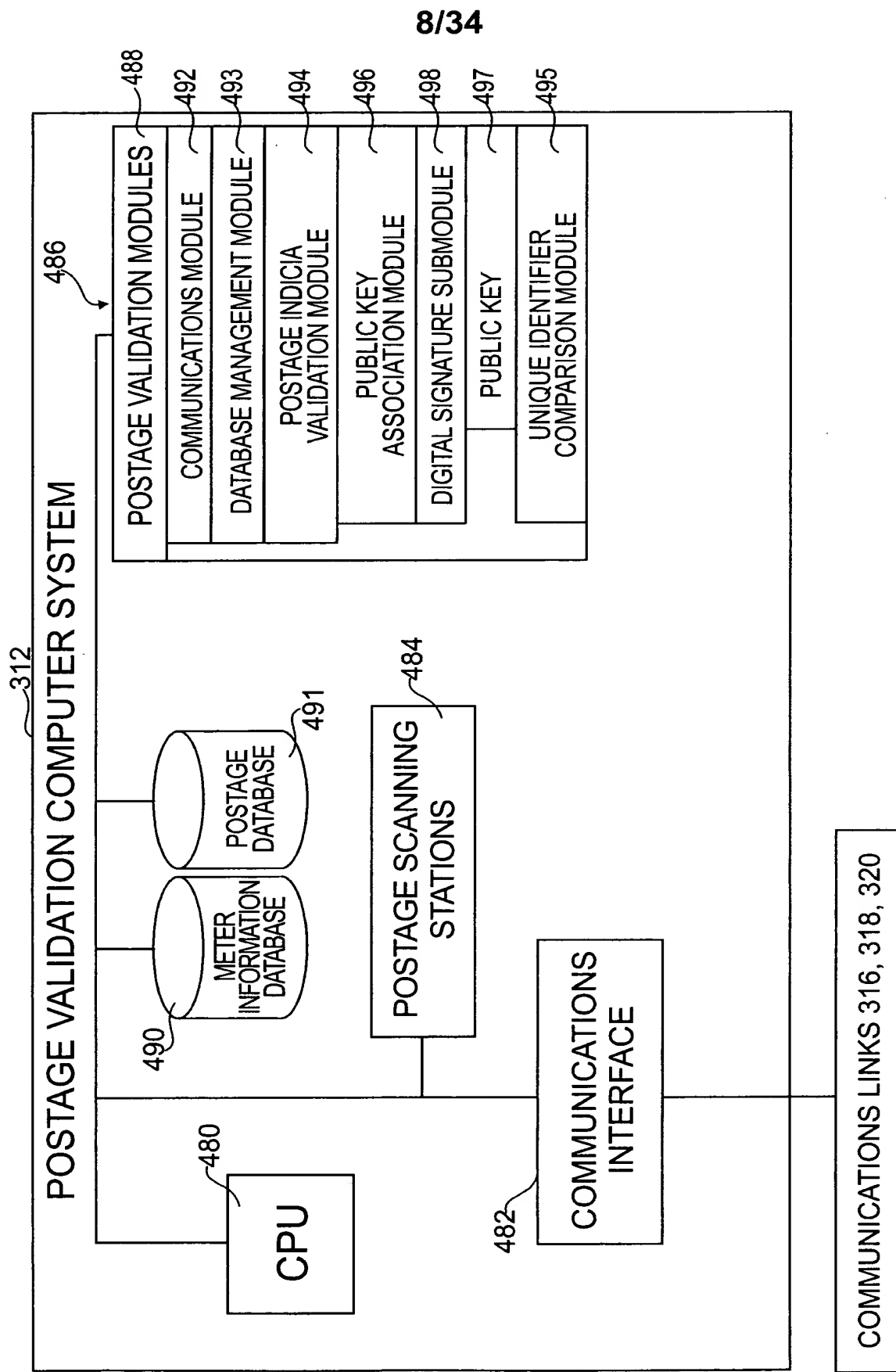


FIG. 8

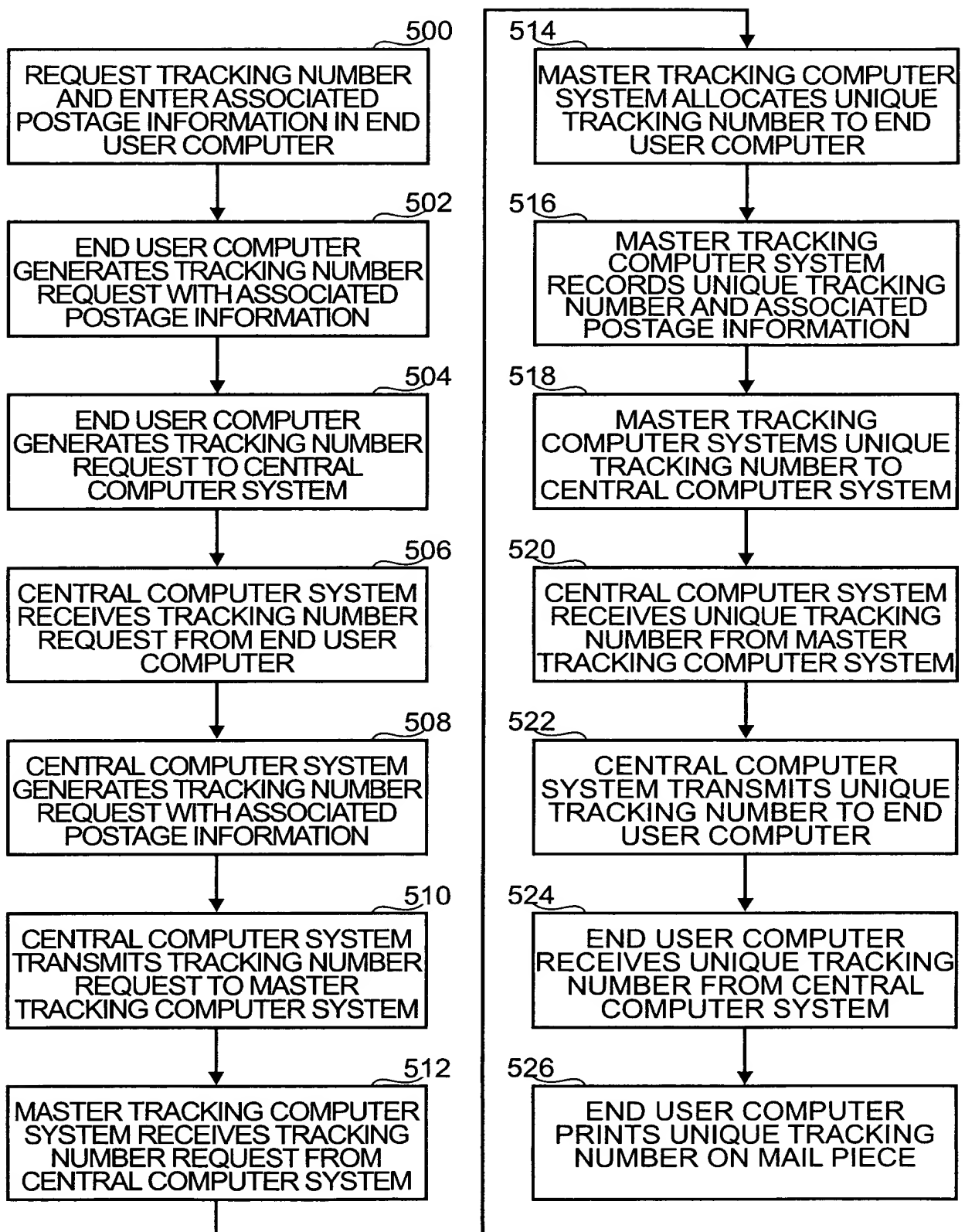


FIG. 9

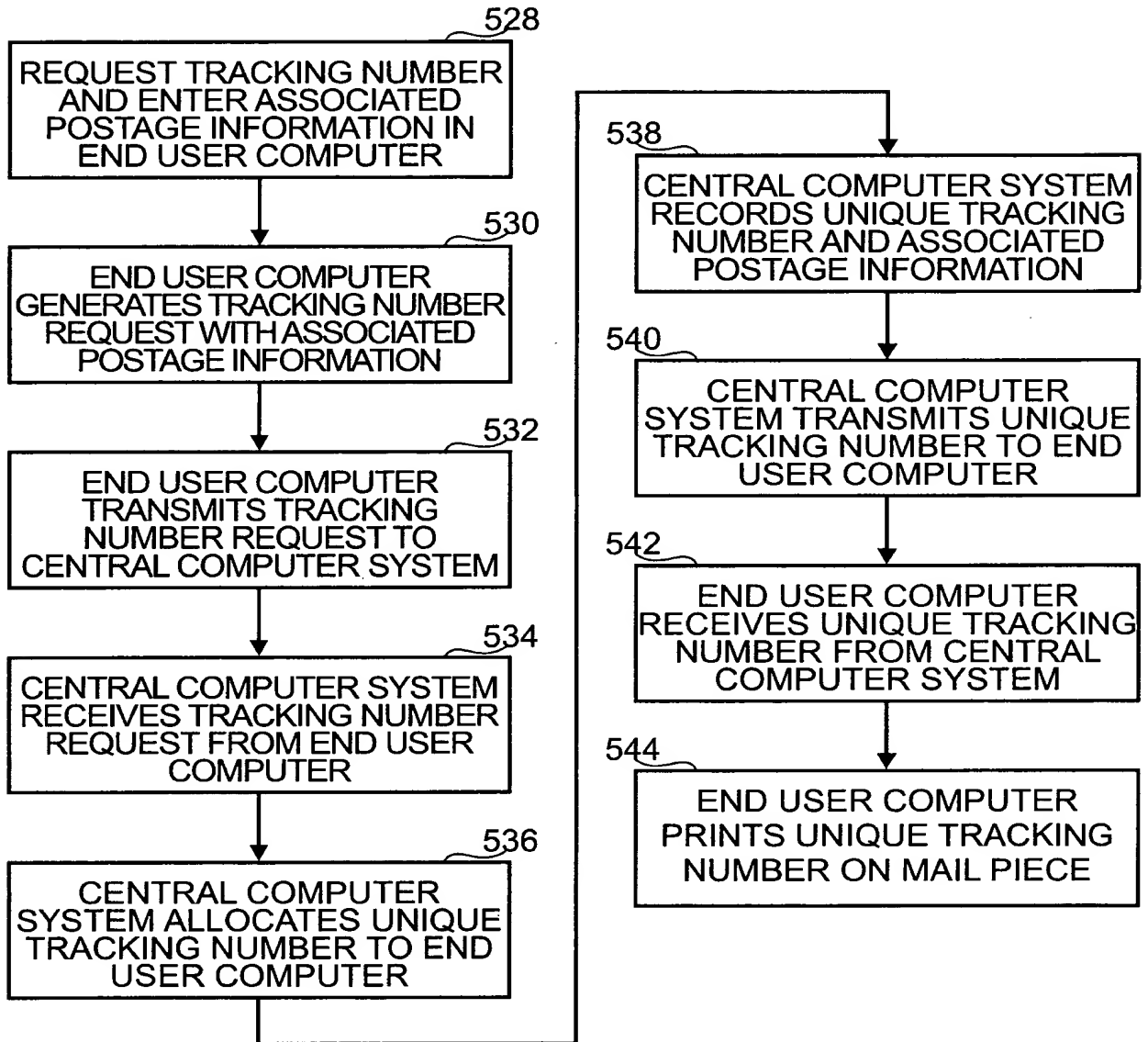


FIG. 10

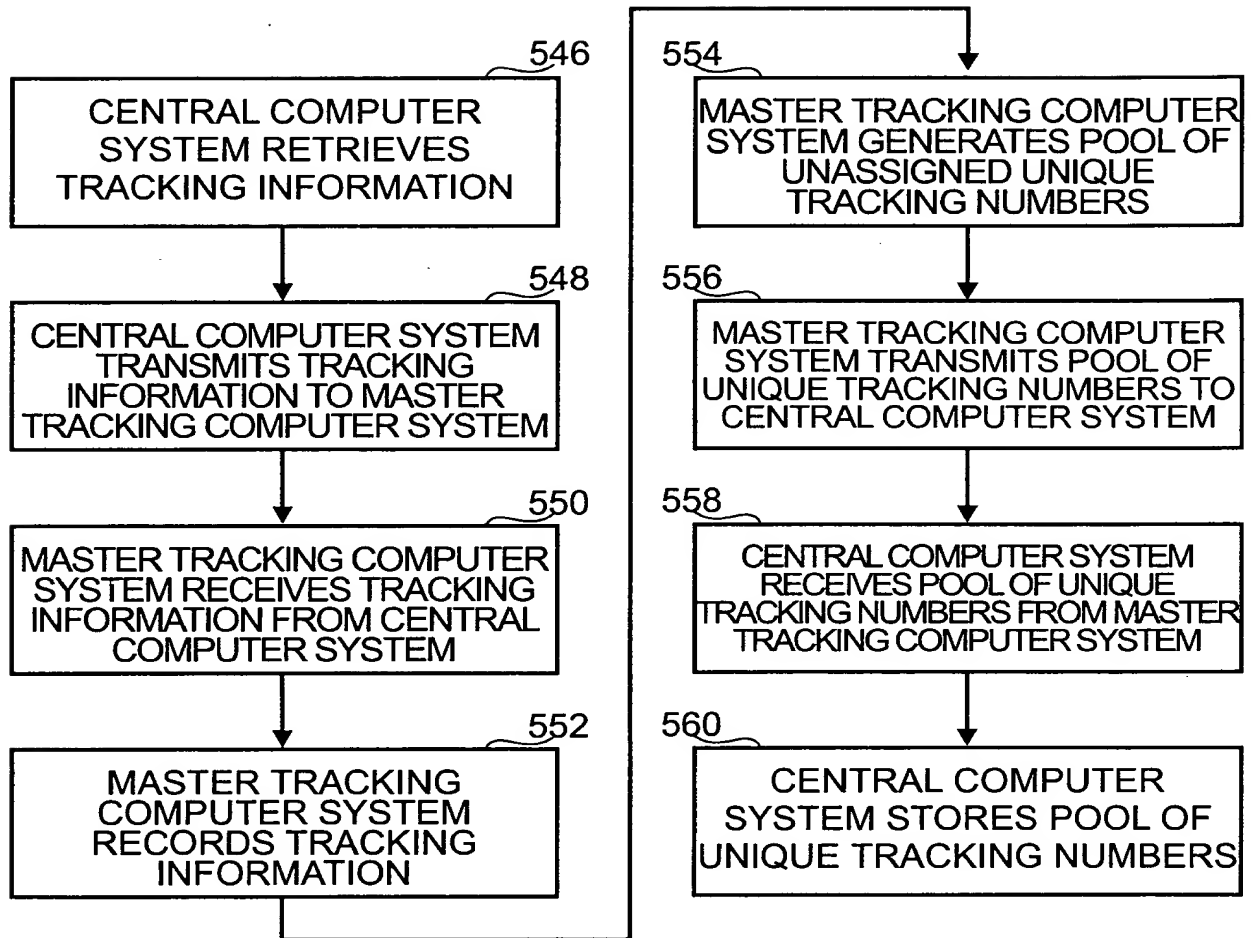


FIG. 11

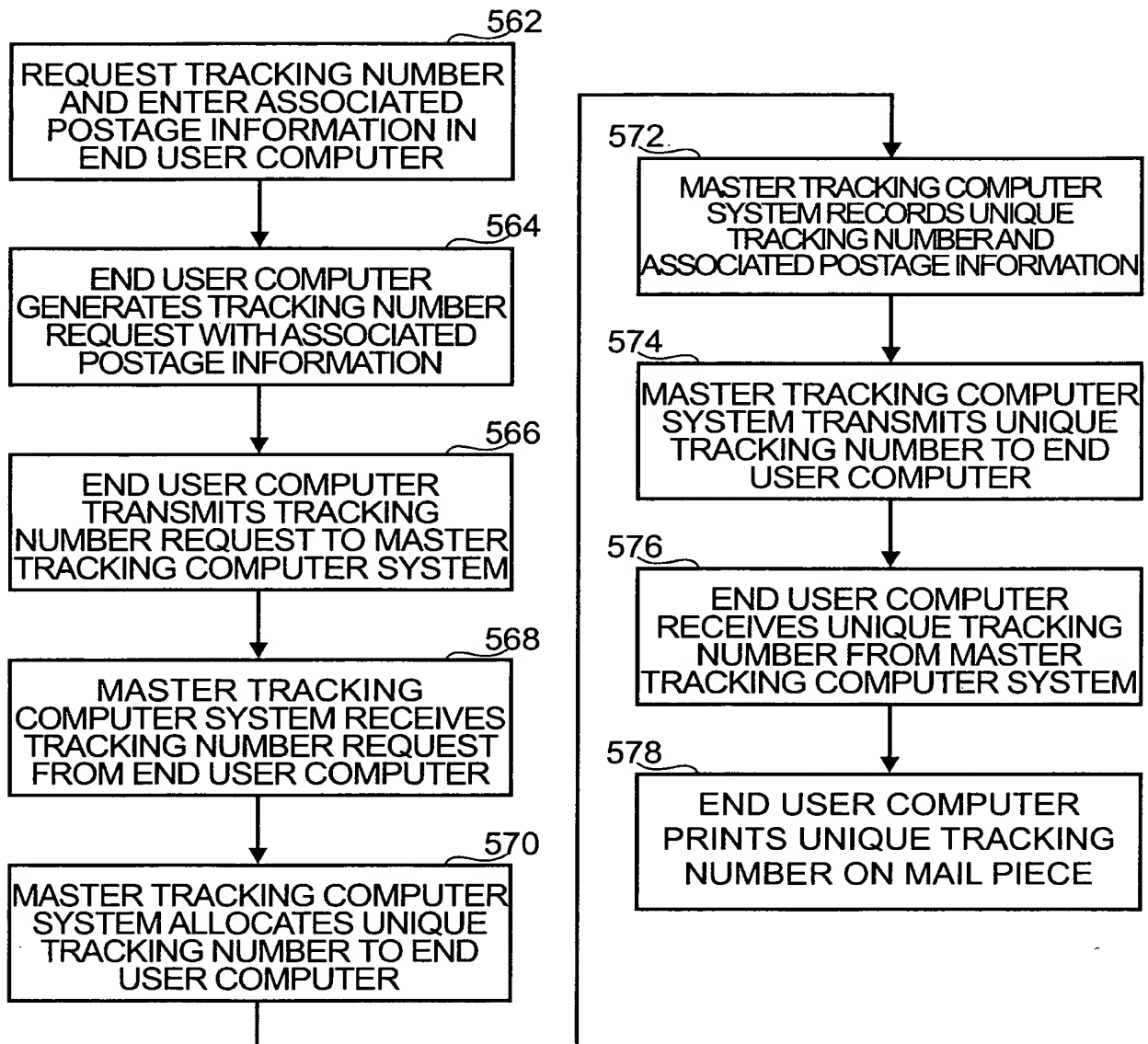


FIG. 12

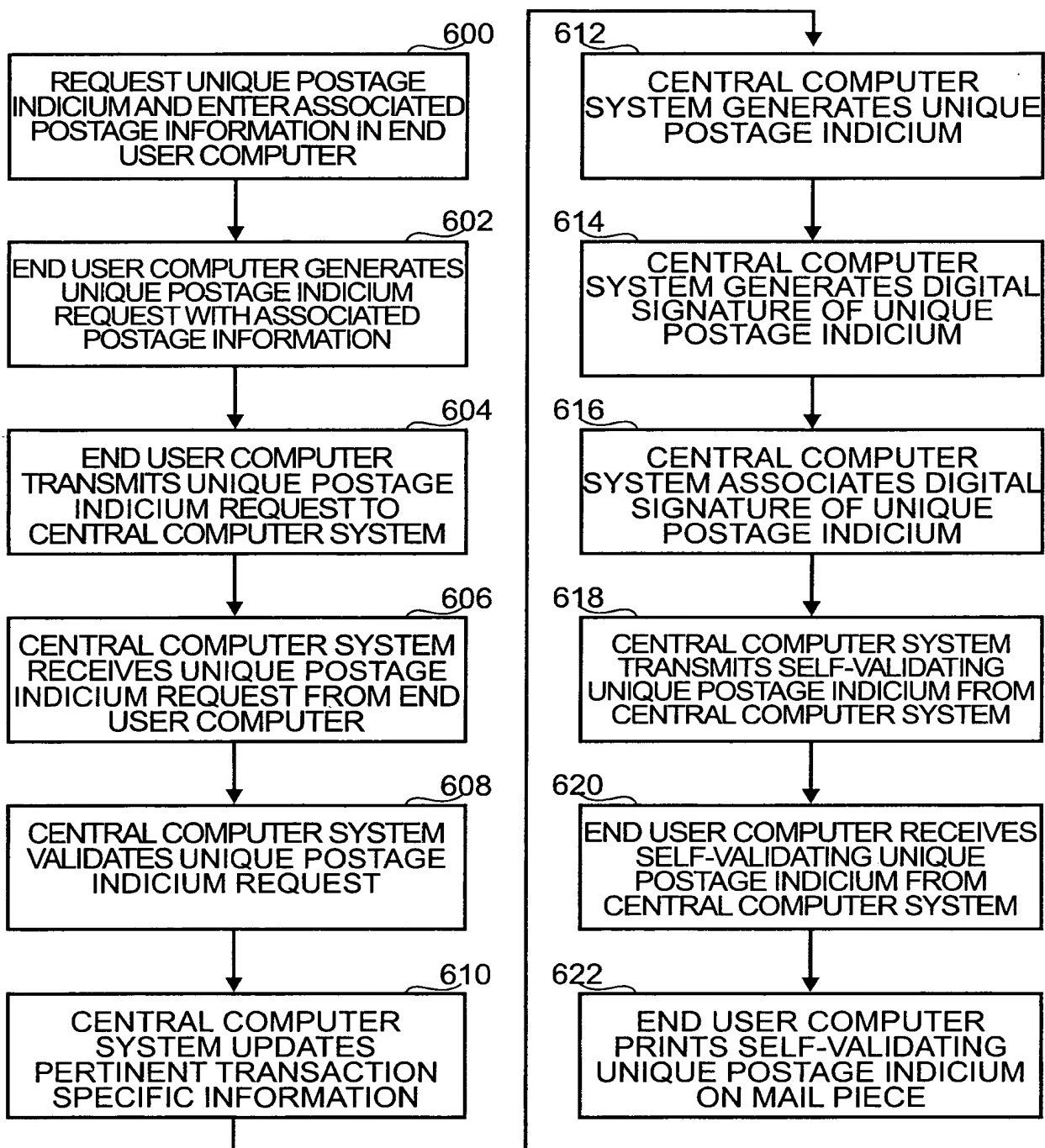


FIG. 13

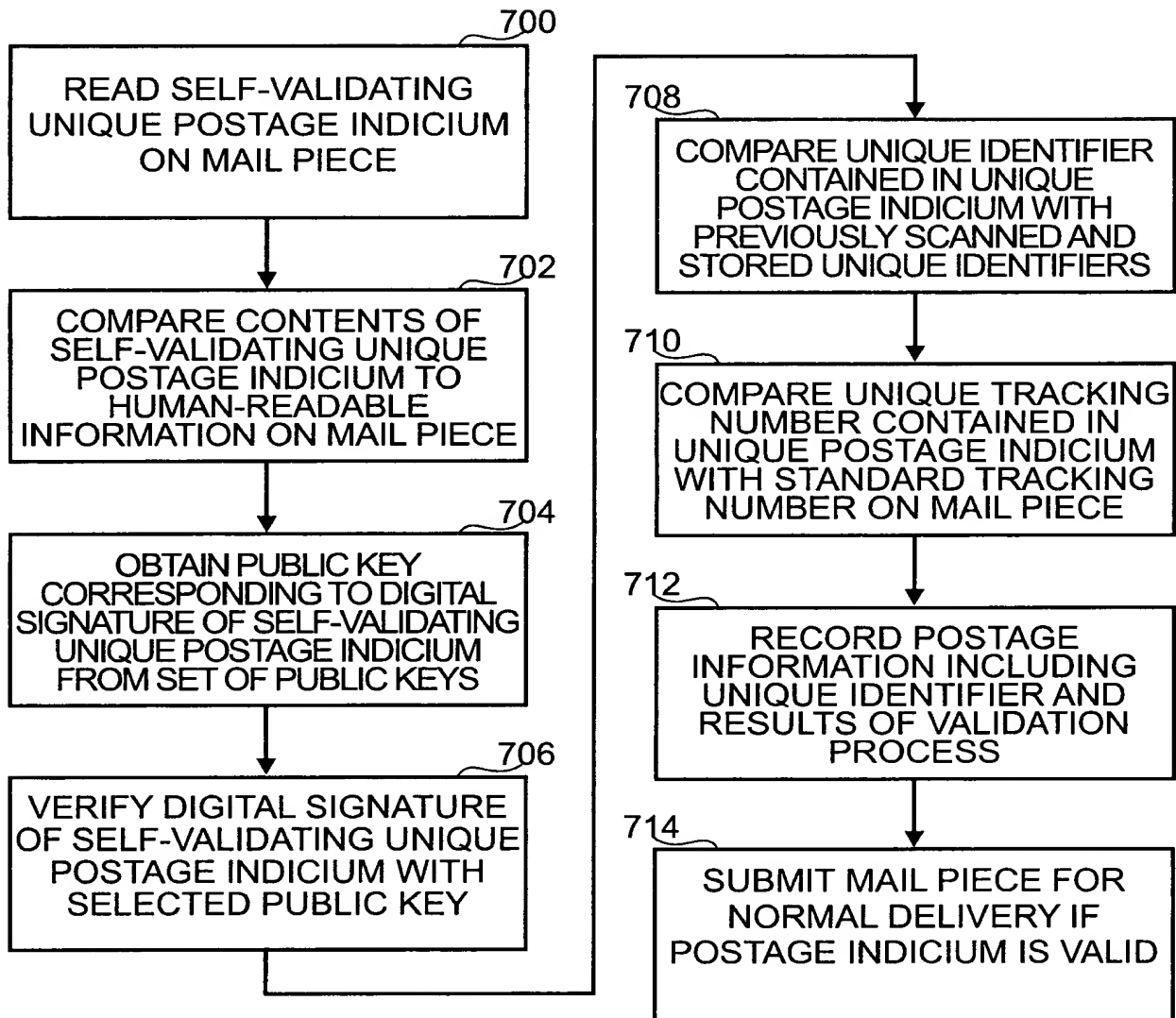


FIG. 14

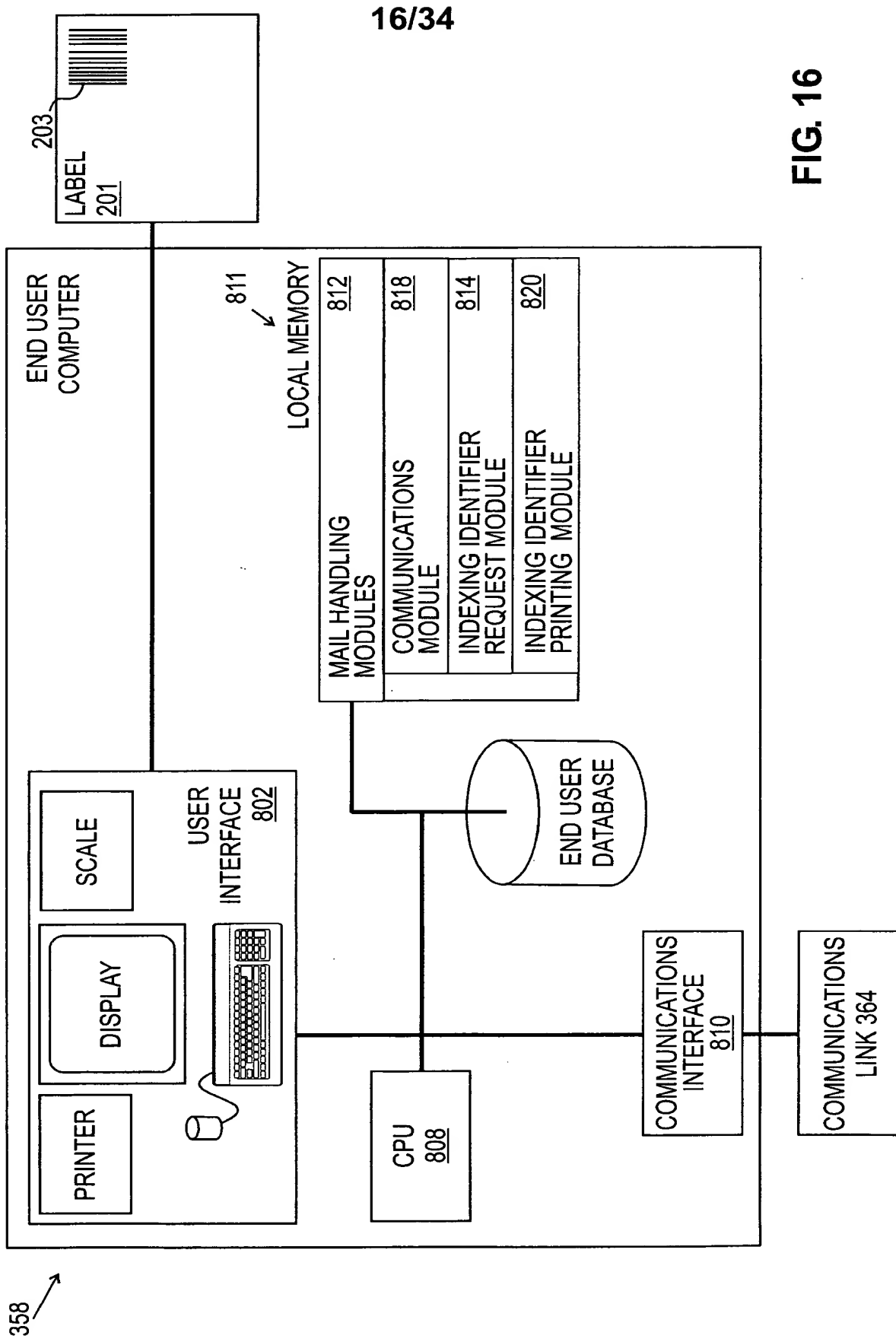


FIG. 16

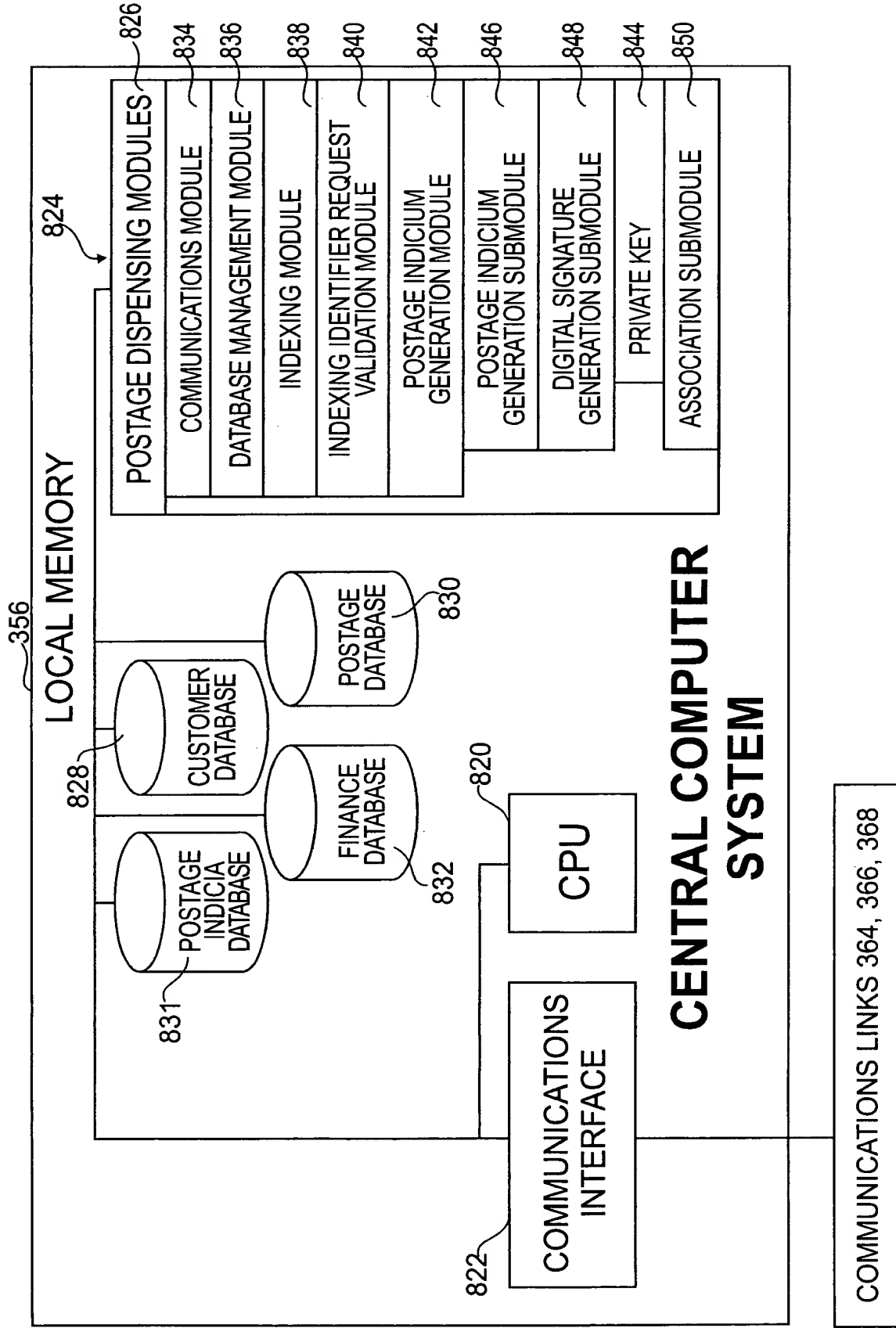


FIG. 17

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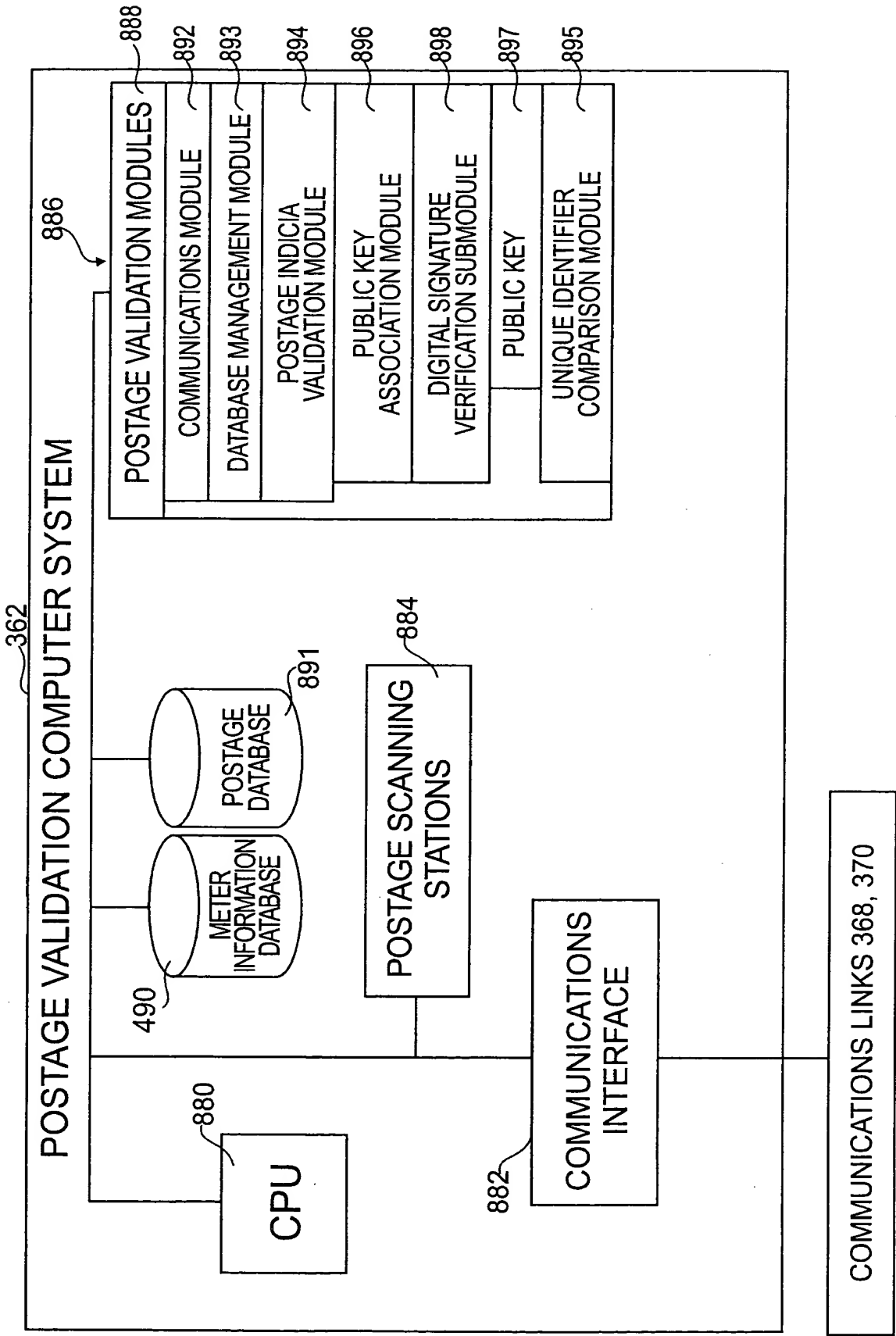


FIG. 18

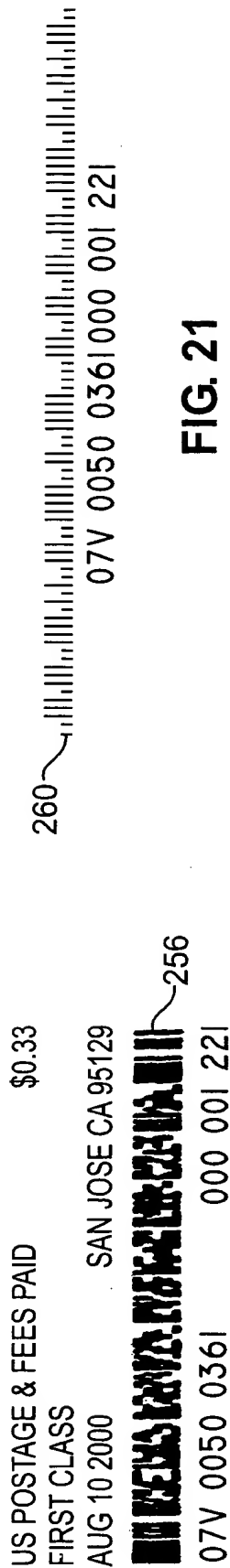


FIG. 19

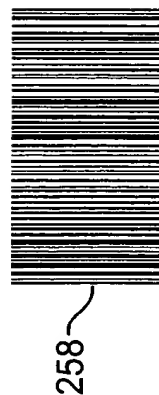


FIG. 20

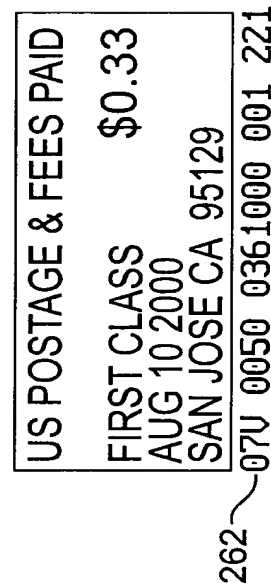


FIG. 22

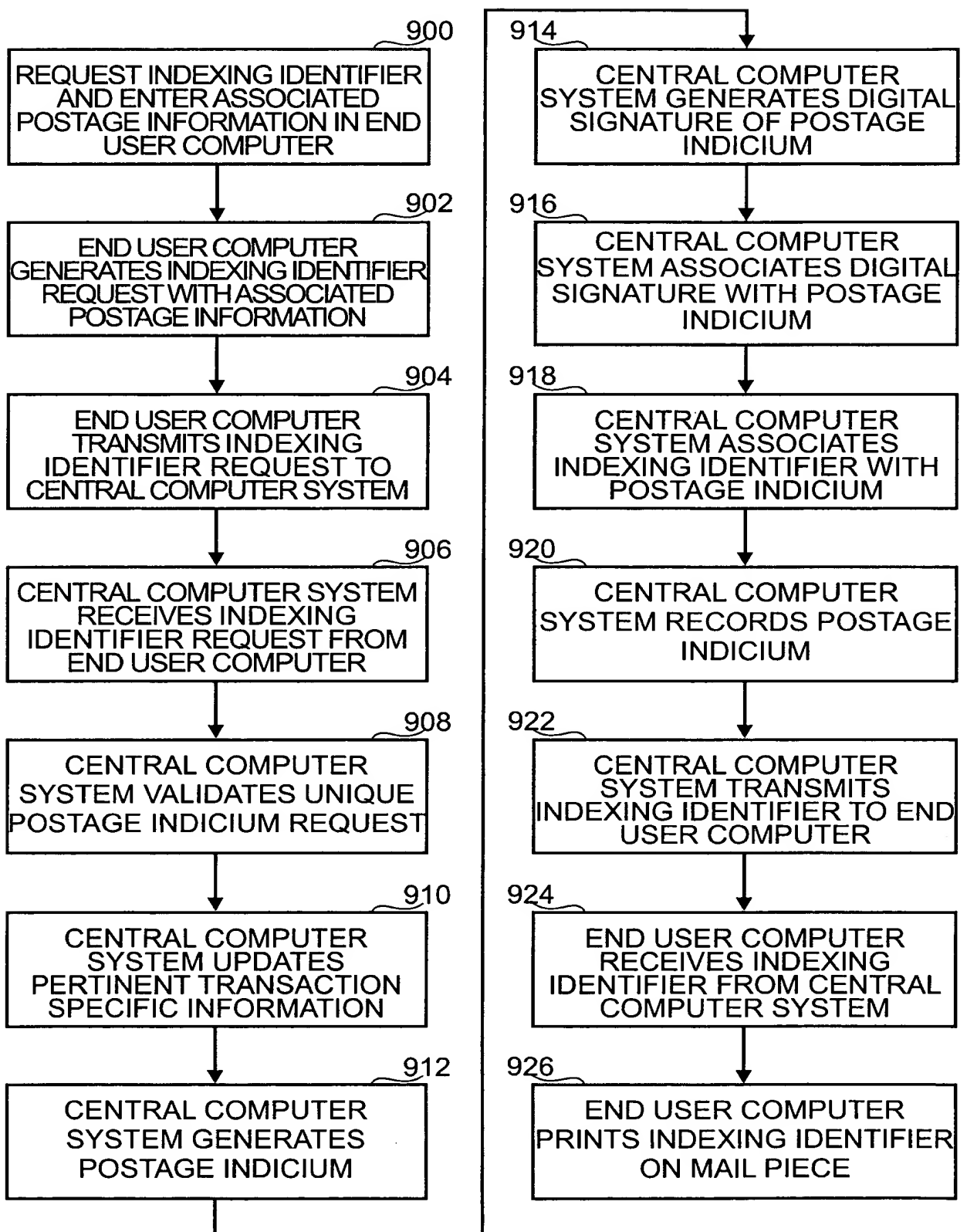


FIG. 23

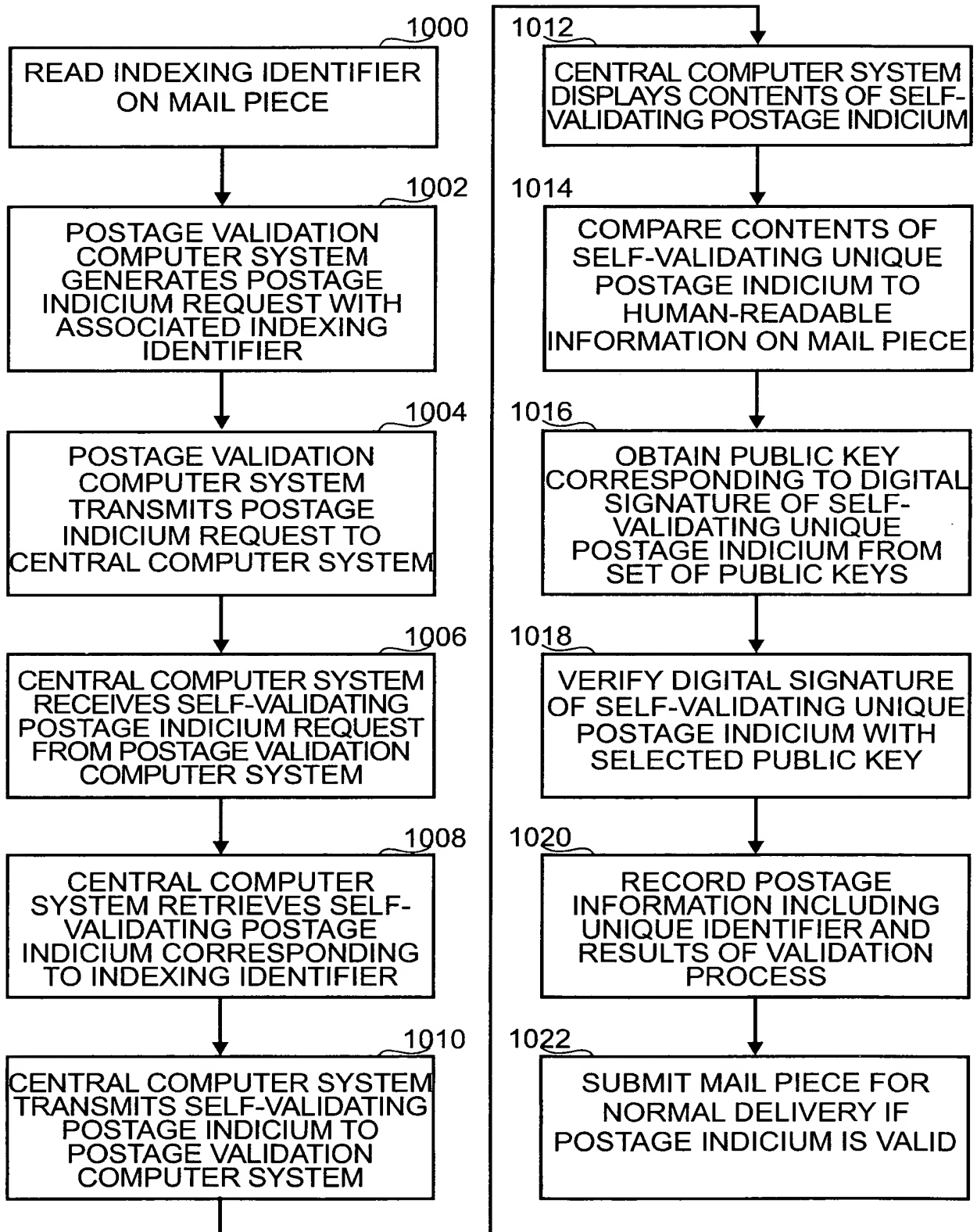


FIG. 24

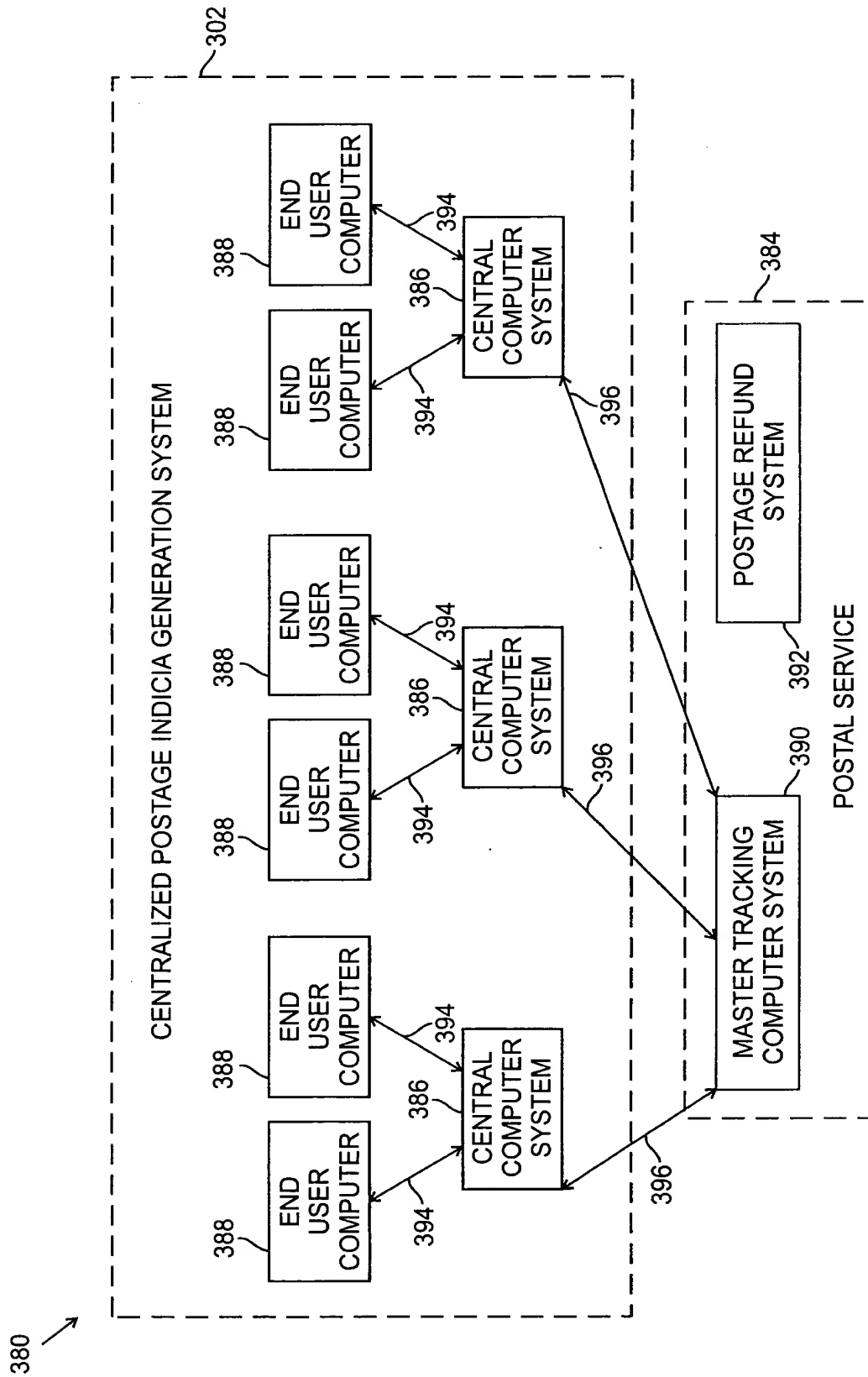


FIG. 25



ENDICIA INTERNET POSTAGE				
FILE	EDIT	VIEW	GO	TOOLS HELP
BACK	FORWARD	REFRESH	HOME	SEARCH TOOLS PRINT STOP
ADDRESS: HTTP://WWW.ENDICIA.COM/ENDICIA-USA/XXXXXXXX/XXXXXXXX				
 HOME PRODUCTS SUPPORT ACCOUNT BUY STUFF				
DUPLICATE SAME-DAY TRANSACTION AUDIT PLEASE ENTER A VALID SERIAL NUMBER				
		<div>GO</div> <div>500381</div>		
TRANSACTION	DESTINATION	SERVICE CLASS	POSTAGE	UPS TRANSACTION STATUS/DESCRIPTION
PIECE NO. 21307	CUSTOMER NAME	PRIORITY MAIL W/DELIVERY CONF.	\$ 45.25	ACCEPTED IN ROUTE (?)
PRINTED AT 17:36:57	COMPANY NAME	01805213807148638065		YOUR ITEM WAS ACCEPTED AT 10:00 PM
ITEM NOT REFUNDED	ADDRESS LINE 1			ON AUGUST 21 IN PALO ALTO CA 94001
ELIGIBLE FOR REFUND	XXXXXXXXXX			
REFUND	EMAIL: NONE			
PIECE NO. 21308	CUSTOMER NAME	PRIORITY MAIL W/DELIVERY CONF.	\$ 45.26	XXXXXXXXXX
PRINTED AT 17:48:33	COMPANY NAME	01805213807127708169		YOUR ITEM WAS DELIVERED AT 1:04 PM
ITEM NOT REFUNDED	ADDRESS LINE 1			ON AUGUST 23 IN MEMPHIS TN 38134
NON-REFUNDABLE	XXXXXXXXXX			
STATUS CODE D	EMAIL: NONE			
<div>RETURN TO ACCOUNT MANAGEMENT</div>				
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FIG. 26

ENDICIA INTERNET POSTAGE			
FILE	EDIT	VIEW	GO TOOLS HELP
BACK	FORWARD	REFRESH	HOME SEARCH TOOLS PRINT STOP
ADDRESS: HTTP://WWW.ENDICIA.COM/ENDICIA-USA/REFUNDDUPMEM.CFM			
 HOME PRODUCTS SUPPORT ACCOUNT BUY STUFF			
DUPLICATE SAME-DAY TRANSACTION AUDIT			
PLEASE ENTER A VALID SERIAL NUMBER			
<input type="text" value="GO"/>		<input type="text" value="500361"/>	
ACCOUNT	TRANSACTION DATA	DESTINATION ZIP	SERVICE CLASS
500361	6/28/2001	10201-2584	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/28/2001	96601-2696	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/29/2001	56201-2854	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/29/2001	49568-0943	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/29/2001	56701-2894	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/30/2001	56691-3467	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/30/2001	53676-2943	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/30/2001	56432-2924	PRIORITY MAIL W/ DELIVERY OPTION
500361	6/31/2001	56361-2921	PRIORITY MAIL W/ DELIVERY OPTION
			POSTAGE
			\$3.95 GET STATUS
			\$3.95 GET STATUS
			\$3.95 GET STATUS
			\$3.50 GET STATUS
			\$3.50 GET STATUS
			\$3.95 GET STATUS
			\$3.50 GET STATUS
			\$3.95 GET STATUS
			\$3.95 GET STATUS

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FIG. 27

ENDICIA INTERNET POSTAGE

FILE EDIT VIEW GO TOOLS HELP

BACK FORWARD REFRESH HOME SEARCH TOOLS PRINT STOP

ADDRESS: [HTTP://WWW.ENDICIA.COM/ENDICIA-USA/REFUNDAUDMEM.CFM](http://www.endicia.com/endicia-usa/refundaudmem.cfm)



[HOME](#) | [PRODUCTS](#) | [SUPPORT](#) | [ACCOUNT](#) | [BUY STUFF](#)

REFUND PATTERN AUDIT

STARTING DATE

07/10/2001

ENDING DATE

07/10/2001

STARTING TIME (GMT)

00:00:01

ENDING TIME (GMT)

23:59:59

REFUND THRESHOLD (%)

10

GO

ACCOUNT	REFUNDED BY PHYSICAL PROOF	REFUNDED BY AUDIT	POSTAGE PRINTED NOTES
<u>500361</u> CUSTOMER NAME	174 11.8% \$ 236.36 11.0%	0 .0% 0 .0%	1,610 \$ 2000.84 +
<u>501611</u> CUSTOMER NAME	7 100.0% \$ 21.34 100.0%	0 .0% 0 .0%	7 \$ 21.34 +
<u>500281</u> CUSTOMER NAME	6 13.3% \$ 20.33 40.0%	0 .0% 0 .0%	36 \$ 00.00 +
<u>502063</u> CUSTOMER NAME	2 2.6% \$ 120.36 13.4%	0 .0% 0 .0%	78 \$ 121.33 +
<u>501566</u> CUSTOMER NAME	1 4.0% \$ 3.00 28.0%	0 .0% 0 .0%	21 \$ 13.84 +

REPORT SUMMARY

CUMULATIVE DATA	NUMBER	AMOUNT
REFUNDED BY PHYSICAL PROOF	189 .08%	\$464.53 .08%
REFUNDED BY AUDIT	0 .00%	0 .00%
POSTAGE PRINTED	249,658	\$504,307.26

RETURN TO SUPERVISORY MENU

FIG. 28

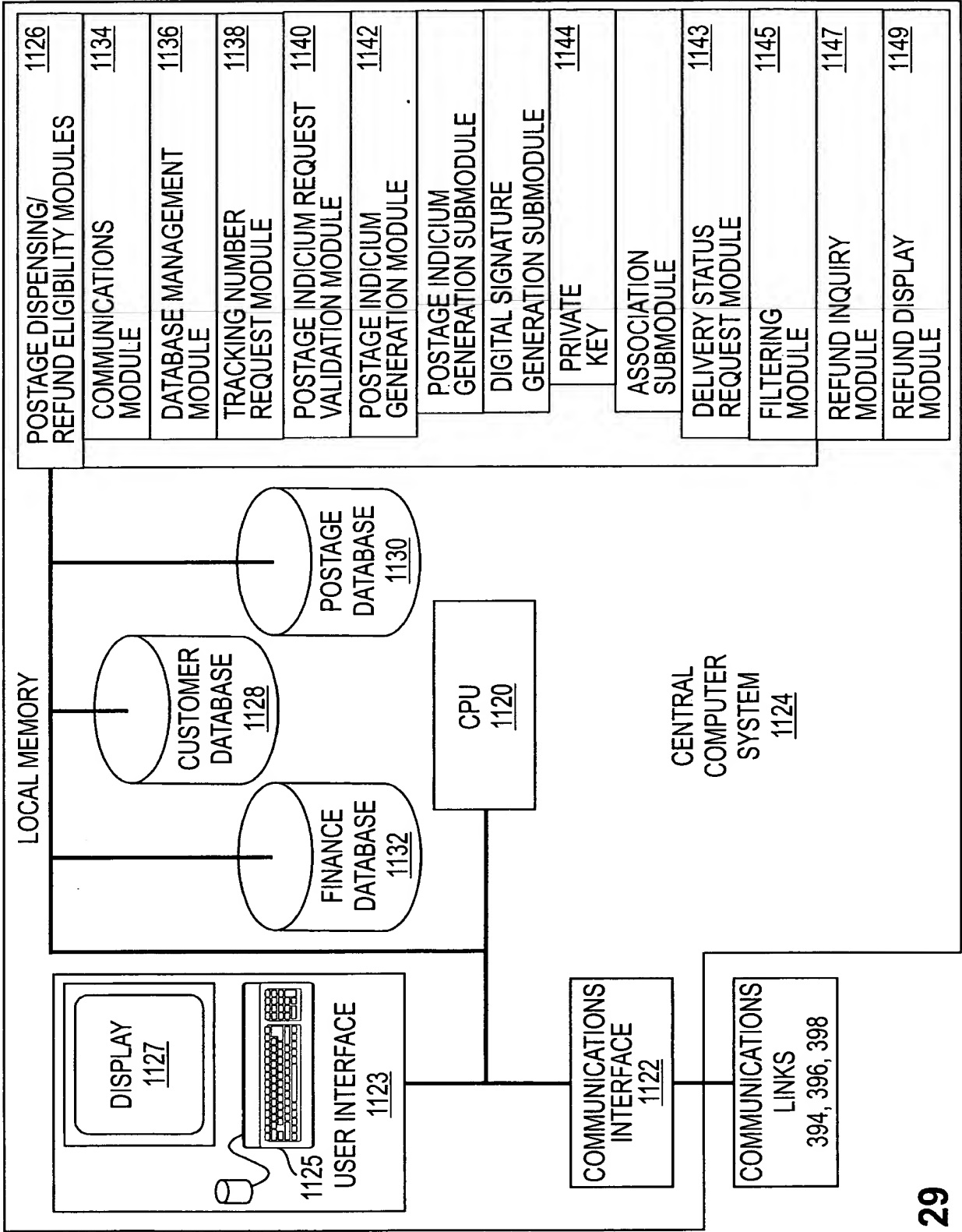


FIG. 29

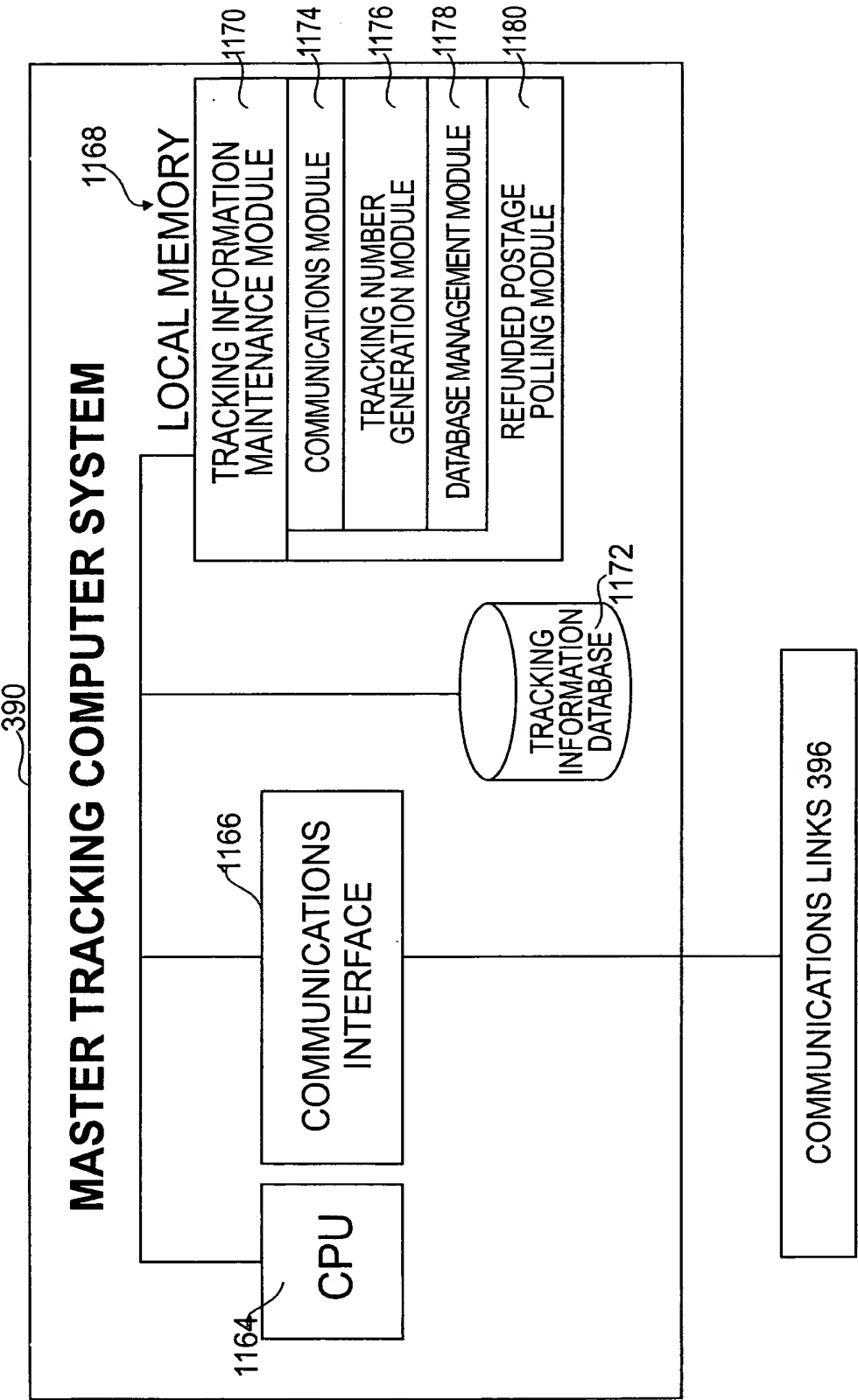


FIG. 30

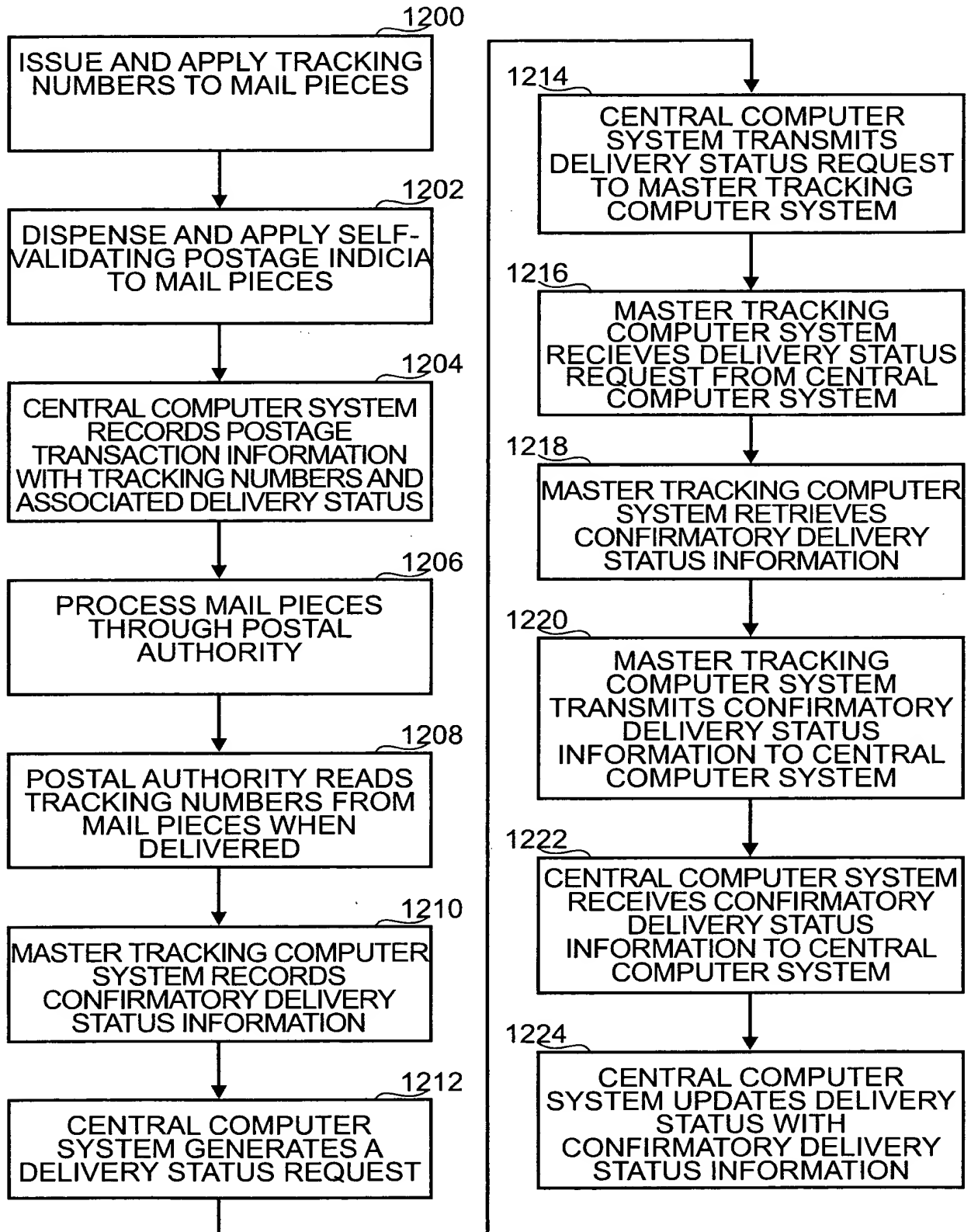


FIG. 31

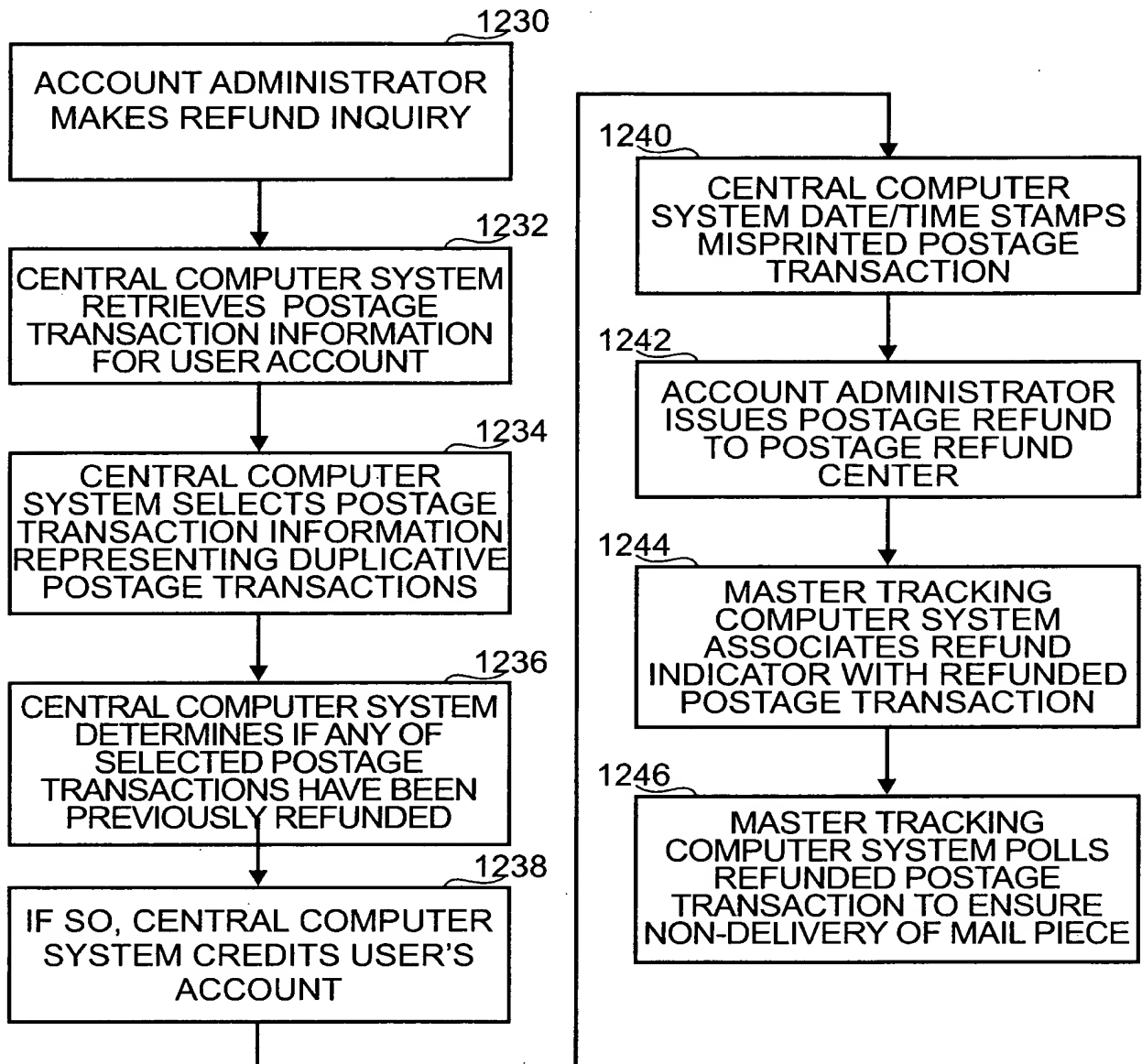


FIG. 32

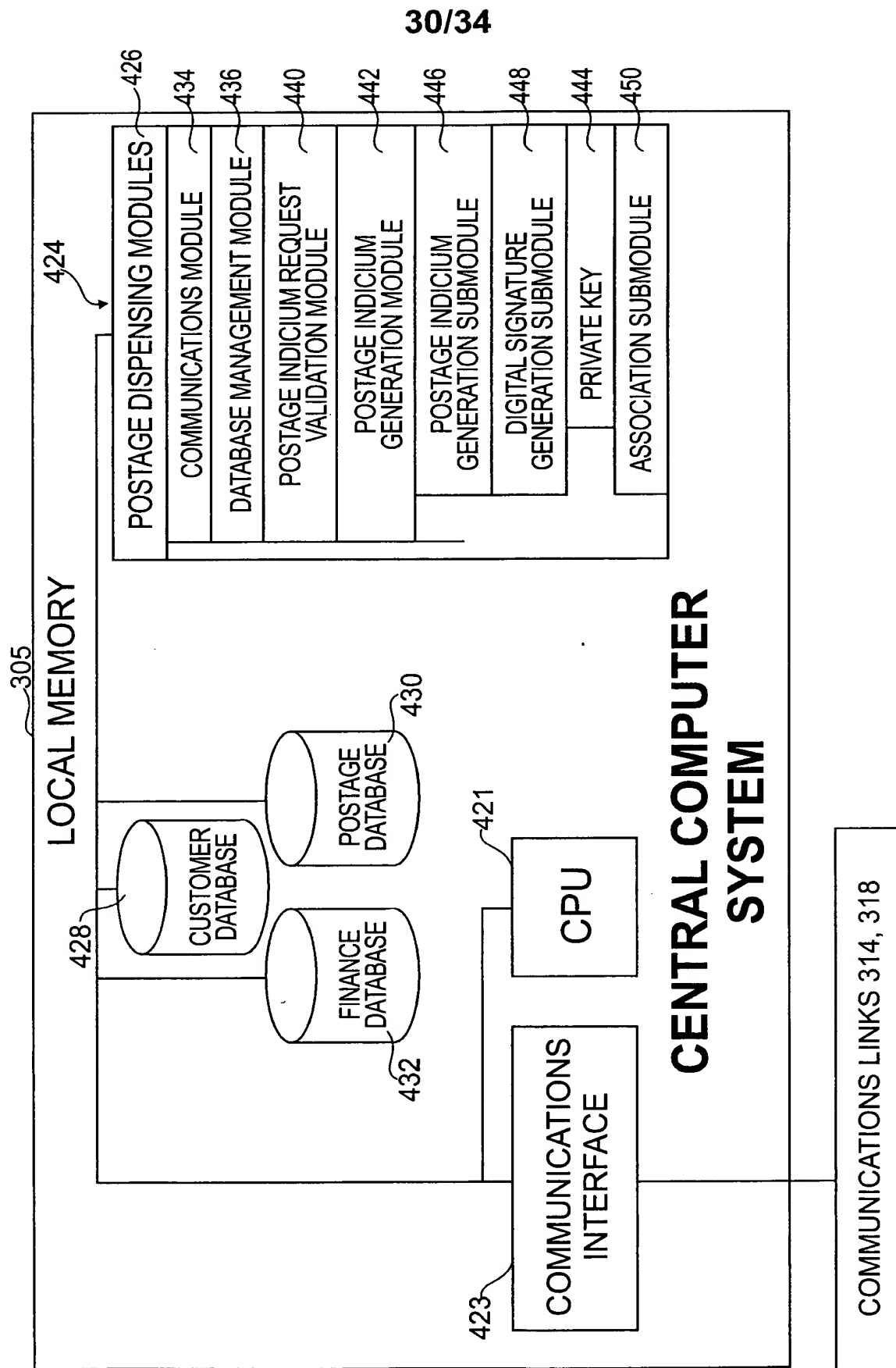


FIG. 33




ENDICIA INTERNET POSTAGE									
FILE	EDIT VIEW GO TOOLS HELP								
BACK	FORWARD REFRESH HOME SEARCH TOOLS PRINT STOP								
ADDRESS: HTTP://WWW.ENDICIA.COM/AUTH.CHM									
									
Package Authentication Please enter a Package Identification Code (PIC number) below to lookup information on the package you received. The shipper information will only be displayed if authorized by the sender. Package Identification Code <input type="text"/> <input type="button" value="GO"/>	Mail Safety Tips Verify the information on your Endica packages using this web-page. Look for the following warning signs in your mail: <ul style="list-style-type: none"> • Unexpected mail. • Mail without a return address. • Mail sent with excess stamps. • Handwritten address. • Excessive amounts of tape. • Lopsided or lumpy packages. • Oil stains or strange odors. 								
USPS DELIVERY CONFIRM  018051234 567890 12345 PACKAGE IDENTIFICATION NUMBER (PIC)	USPS EXPRESS MAIL  018051234 5678 <table border="1"> <tr> <td colspan="2">POSTAL USE ONLY</td> </tr> <tr> <td>XXX</td> <td>XXX</td> </tr> <tr> <td>XXX</td> <td>XXX</td> </tr> <tr> <td>XXX</td> <td>XXX</td> </tr> </table>	POSTAL USE ONLY		XXX	XXX	XXX	XXX	XXX	XXX
POSTAL USE ONLY									
XXX	XXX								
XXX	XXX								
XXX	XXX								
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FIG. 34


ENDICIA INTERNET POSTAGE			
FILE EDIT VIEW GO TOOLS HELP			
BACK FORWARD REFRESH HOME SEARCH TOOLS PRINT STOP			
ADDRESS: HTTP://WWW.ENDICIA.COM/XXXXXXXX/SUPPORT/XXXXXXXX			
 HOME PRODUCTS SUPPORT ACCOUNT BUY STUFF			
PACKAGE PROFILE		XXXXX XXXXXX INFORMATION	
NAME COMPANY	JOHN DOE ACME WIDGET CORPORATION	WEIGHT COMPANY	JOHN DOE ACME WIDGET CORPORATION
ADDRESS	247 HIGH STREET PALO ALTO, CA 94201-1041	ADDRESS	247 HIGH STREET PALO ALTO, CA 94201-1041
POST OFFICE	PALO ALTO, CA 94201	POST OFFICE	PALO ALTO, CA 94201
EMAIL PHONE FAX	JDOE@ACMEWIDGET.COM (800) 555-5555 (800) 555-4444	EMAIL PHONE FAX	JDOE@ACMEWIDGET.COM (800) 555-5555 (800) 555-4444
<p>HOW TO USE THIS INFORMATION IF YOU ARE NOT EXPECTING THIS PACKAGE CONTACT THE SENDER FOR MORE INFORMATION.</p> <p>CHECK THE MAIL PIECE INFORMATION ABOVE:</p> <ul style="list-style-type: none"> • MAKE SURE THE PACKAGE ADDRESS MATCHES • MAKE SURE THE PACKAGE WEIGHT MATCHES • MAKE SURE THE MAILING DATE APPROXIMATELY MATCHES <p>THIS INFORMATION DOES NOT GUARANTEE THAT YOUR PACKAGES ARE SAFE. ALWAYS USE COMMON SENSE WHEN HANDLING MAIL AND DO NOT HANDLE ANY SUSPICIOUS LETTERS OR PACKAGES.</p>		<p>LOOK FOR THE FOLLOWING WARNING SIGNS IN YOUR MAIL:</p> <ul style="list-style-type: none"> • UNEXPECTED MAIL OR MAIL WITHOUT A RETURN ADDRESS • MAIL SENT WITH HANDWRITTEN ADDRESS • MAIL SEALED WITH AN EXCESSIVE AMOUNT OF TAPE • LOPSIDED OR BUMPY PACKAGES, OR STAINS OR STRANGE ODORS <p>IF YOU SUSPECT A LETTER OR PACKAGE:</p> <ul style="list-style-type: none"> • DO NOT OPEN IT AND AVOID HANDLING IT • DO NOT SHAKE IT, BURN IT, OR SMELL IT • WASH YOUR HANDS THOROUGHLY WITH SOAP AND WATER • NOTIFY YOUR LOCAL LAW ENFORCEMENT 	
<p>Company Info Contact Us 1-800-576-3279x140 Privacy Policy USPS Guidelines Copyright © 2000-2002, Envelope Manager Software. All rights reserved.</p>			

FIG. 35

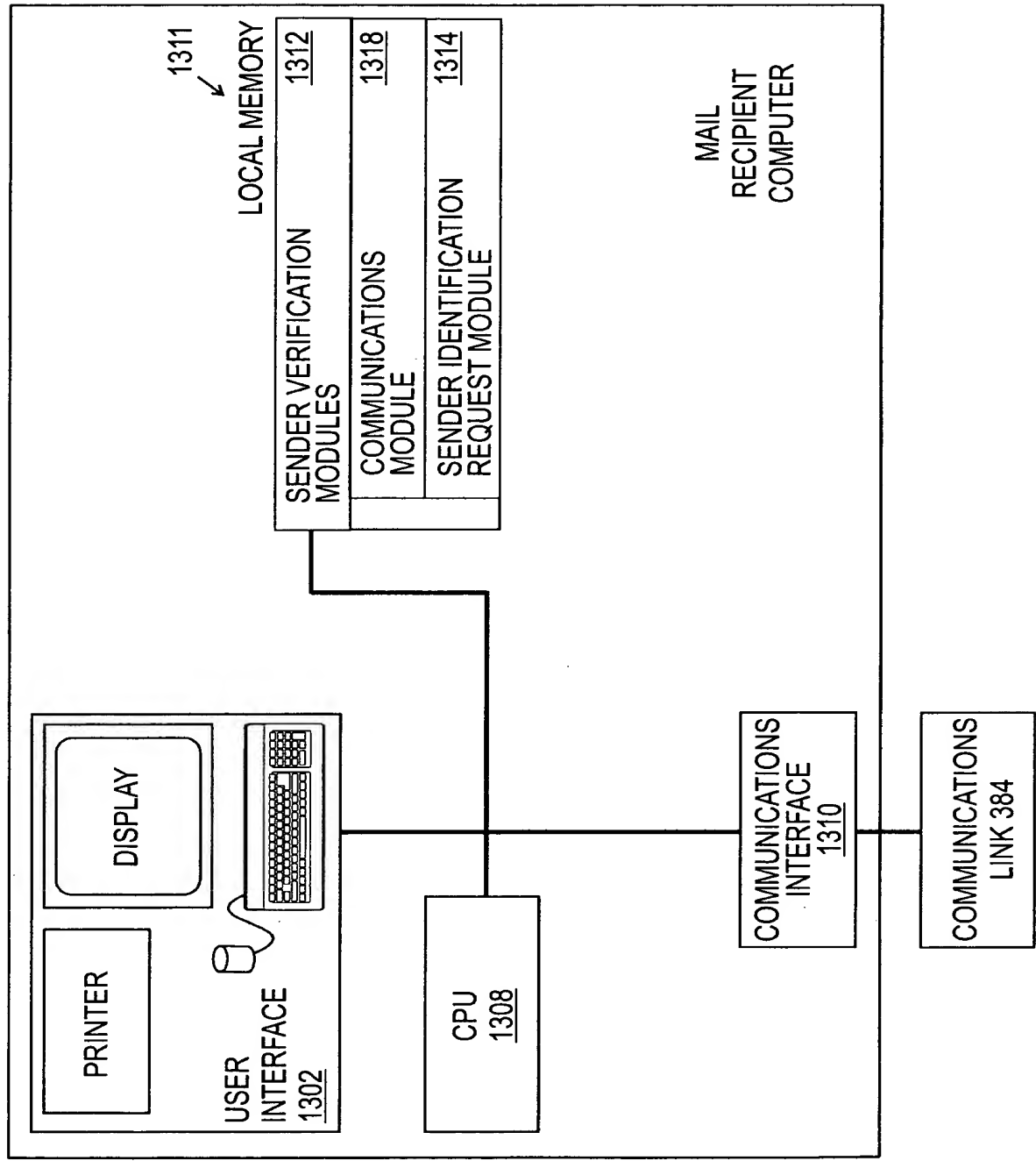


FIG. 36

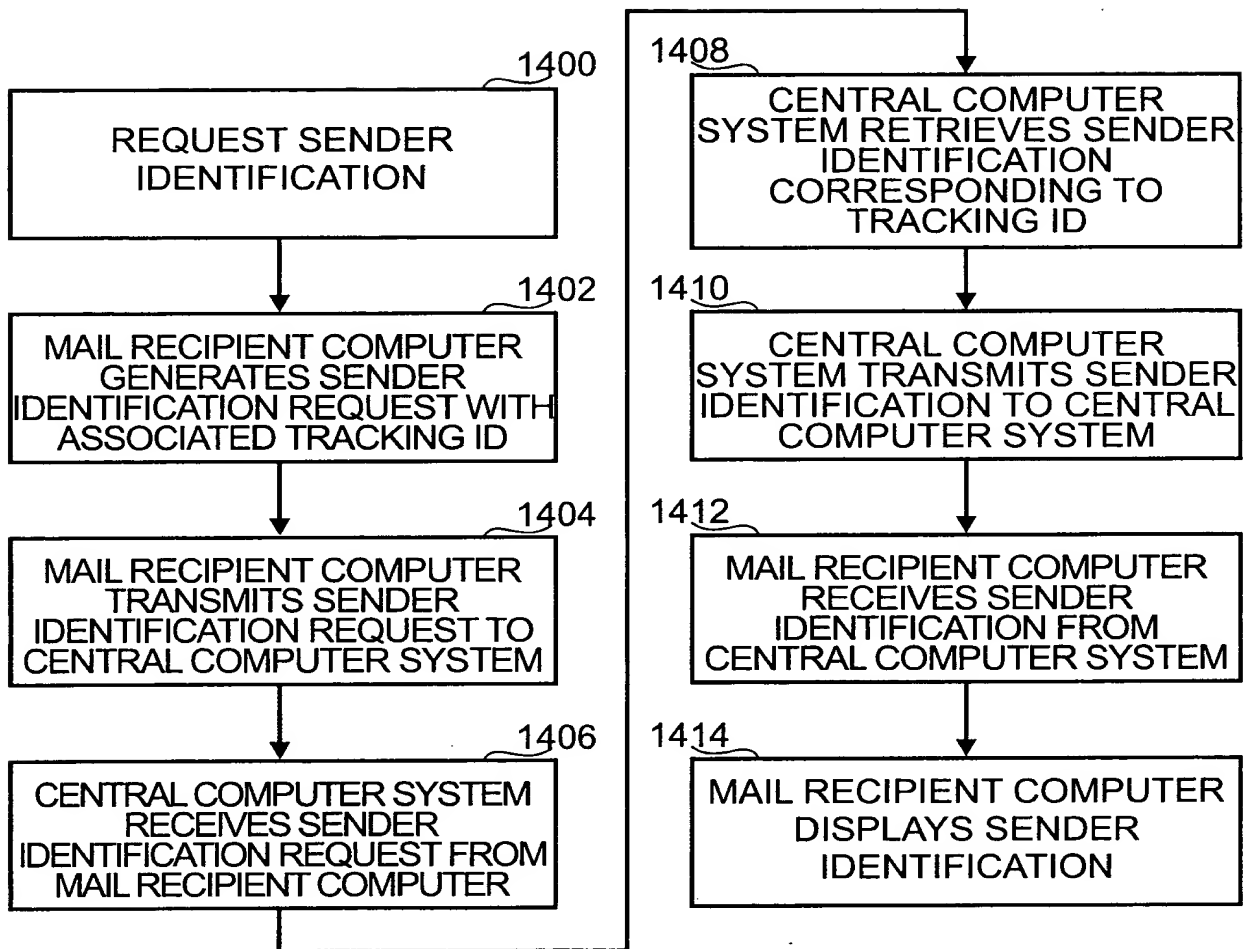


FIG. 37